

Kia ora and welcome to this special Awards issue of ForuM. What a wonderful celebration it was last night at the Glasshouse in Morningside, Auckland. Our warmest congratulations to all our fantastic finalists and winners. Ka mau te wehi!

Despite all the challenges of this year, Chair of the awards committee John Hutchings said the committee was blown away to receive so many nominations across the various categories for this year's awards. "We received 40% more nominations than last year – all of a very high calibre, making this year an exceptionally strong competition," he said.

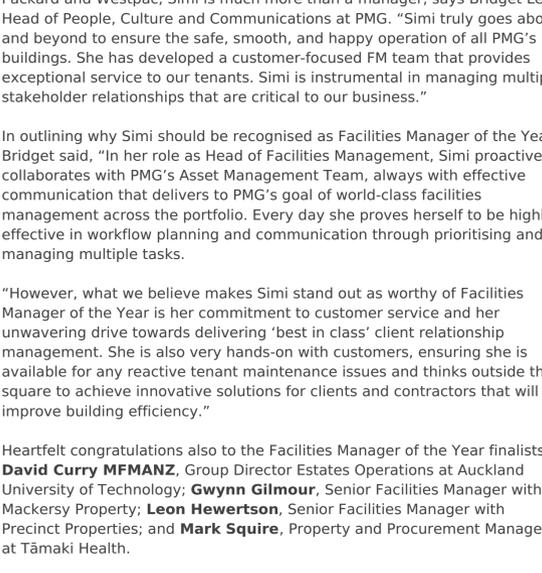
Congratulations also to our service award and scholarship recipients and to the team at Aquaheat who generously donated to the FMANZ Foundation by placing the winning bid for the very collectible 2020 Rod Emmerson cartoon, auctioned off last night. We're sure they'll find a worthy place to hang it in their office!

As well as celebrating excellence in FM, last night was a welcome opportunity to get together in person and catch up with colleagues we haven't seen face to face in a long time. A heartfelt thank you to our event sponsors – Resene, Argus and Programmed – and to our table sponsors – Aquaheat, Honeywell, Jackson Engineering, PAE and Precinct Properties – for their generous support.

We look forward to more occasions this year where we can get together, including the fast-approaching regional Christmas parties. Check out the [learning & events page](#) for details.

Kia pai tō koutou rā,
The FMANZ team

Congratulations to the 2020 Facilities Manager of the Year



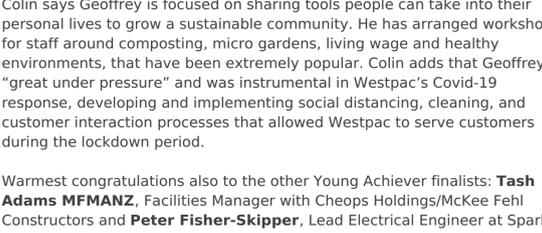
Congratulations to **Simi Mukherjee**, winner of the 2020 Brian Happy Award for Facilities Manager of the Year. As Head of Facilities Management for PMG Funds, Simi manages a portfolio of over 100 commercial buildings nationwide, valued at over \$500m. With a Postgraduate Diploma in Business and Administration from Massey University, and work history with Hewlett Packard and Westpac, Simi is much more than a manager, says Bridget Lem, Head of People, Culture and Communications at PMG. "Simi truly goes above and beyond to ensure the safe, smooth, and happy operation of all PMG's buildings. She has developed a customer-focused FM team that provides exceptional service to our tenants. Simi is instrumental in managing multiple stakeholder relationships that are critical to our business."

In outlining why Simi should be recognised as Facilities Manager of the Year, Bridget said, "In her role as Head of Facilities Management, Simi proactively collaborates with PMG's Asset Management Team, always with effective communication that delivers to PMG's goal of world-class facilities management across the portfolio. Every day she proves herself to be highly effective in workflow planning and communication through prioritising and managing multiple tasks."

"However, what we believe makes Simi stand out as worthy of Facilities Manager of the Year is her commitment to customer service and her unwavering drive towards delivering 'best in class' client relationship management. She is also very hands-on with customers, ensuring she is available for any reactive tenant maintenance issues and thinks outside the square to achieve innovative solutions for clients and contractors that will improve building efficiency."

Heartfelt congratulations also to the Facilities Manager of the Year finalists: **David Curry MFMANZ**, Group Director Estates Operations at Auckland University of Technology; **Gwynn Gilmour**, Senior Facilities Manager with Mackersey Property; **Leon Hewertson**, Senior Facilities Manager with Precinct Properties; and **Mark Squire**, Property and Procurement Manager at Tāmaki Health.

Geoffrey Lambert, Young Achiever of the Year



Congratulations to the 2020 Young Achiever of the Year, **Geoffrey Lambert**, Process Improvement Coordinator with Westpac. Geoffrey was nominated by National Facilities Manager Colin Trenwith, who describes Geoffrey as "very people and community-focused with an ethical approach that ensures all contract deliverables are managed while ensuring that innovation and development are fostered across all interactions."

"Geoffrey is a proven asset and consistently high performer for the Westpac Property Services Facilities Management team, using his talents in problem-solving, customer relations, project management, process improvements, and administrative support to clear the path to innovate existing processes. His success is a result of his efforts, dedication and perseverance to provide sustainable, operationally viable and efficient services for customers, staff, contractors and communities across the national network of Westpac."

Colin says Geoffrey is focused on sharing tools people can take into their personal lives to grow a sustainable community. He has arranged workshops for staff around composting, micro gardens, living wage and healthy environments, that have been extremely popular. Colin adds that Geoffrey is "great under pressure" and was instrumental in Westpac's Covid-19 response, developing and implementing social distancing, cleaning, and customer interaction processes that allowed Westpac to serve customers during the lockdown period.

Warmest congratulations also to the other Young Achiever finalists: **Tash Adams MFMANZ**, Facilities Manager with Cheops Holdings/McKee Fehl Constructors and **Peter Fisher-Skipper**, Lead Electrical Engineer at Spark.

And the Winner of the Service Provider of the Year is ...



Congratulations to Lance Jimmieson and the team at **Jackson Engineering Advisers** who took away the award for 2020 Service Provider of the Year. In their nomination they describe how for over 20 years they have forged a close working relationship with facilities managers around New Zealand, "going over and above to not only solve their issues with building services but to help educate and inform the industry on a topic that is complex and a mystery for most".

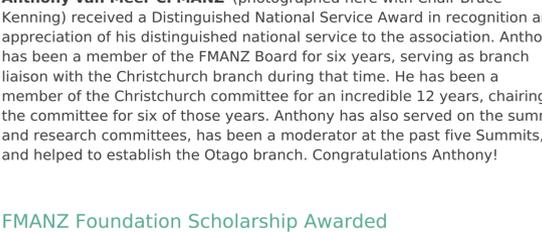
"Beyond just fixing issues, we partner with facilities managers to both educate them and design services that work more efficiently, to optimise plant life while saving energy and money."

The team works hard to make facilities managers look good by providing them with the knowledge and support they need to keep their tenants and building owners happy when it comes to HVAC systems. As they say in their nomination form, about 80% of tenant complaints are HVAC related, so the impact of their work when done right is huge!

"Our services align with FM needs by reducing tenant complaints and making buildings run more energy efficiently, therefore reducing running costs. We also use our engineering experience to save FM's money by offering independent advice on HVAC, refrigeration and hydraulics, providing confidence that their big-ticket plant items are the right ones, with CAPEX wisely spent."

Congratulations also to the other finalists, **Aquaheat**, **PAE**, **Test & Tag Group** and **United Cleaning Services**.

Recognising Hard Work and Dedication



Two long-serving members were recognised last night for their hard work and dedication at a national level.

Congratulations to **Stuart Bryant CFMANZ**, who received a National Service Award in recognition and appreciation of his service to the association. Unfortunately Stuart was unable to attend the awards ceremony, but in announcing the award Chair Bruce Kenning thanked Stuart for his commitment to FMANZ. Stuart has been involved with the Auckland branch since its inception, sitting on the committee for eight years. One of FMANZ's first Certified members (formerly called Professional members), Stuart served on the Board for three years, the FMANZ Foundation for two years, the awards committee for four years, the summit committee for three years and the education committee for two years.

He has also been a willing 'face' of FM, featuring in a magazine article for school leavers and in FMANZ's careers and general videos, and has represented the association as a global awards judge.

Anthony van Meer CFMANZ (photographed here with Chair Bruce Kenning) received a Distinguished National Service Award in recognition and appreciation of his distinguished national service to the association. Anthony has been a member of the FMANZ Board for six years, serving as branch liaison with the Christchurch branch during that time. He has been a member of the Christchurch committee for an incredible 12 years, chairing the committee for six of those years. Anthony has also served on the summit and research committees, has been a moderator at the past five Summits, and helped to establish the Otago branch. Congratulations Anthony!

FMANZ Foundation Scholarship Awarded



At last night's awards ceremony, the FMANZ Foundation awarded a one-off scholarship of \$1,000 to **Yatin Bhandari**, a Building Engineering student at AUT, in recognition of his effort and achievements during the past year. In congratulating Yatin, FMANZ Foundation Chair John Braithwaite (pictured here with Yatin) said Professor John Tookey describes Yatin as a hardworking and committed individual who is really buying into a future in the FM sector. "He is proactive about getting involved in the discussion around the future of the industry and I have no doubt that in the future Yatin will make an excellent career in the FM sector and be a credit to the industry." Congratulations Yatin!

Aquaheat Takes Home the Cartoon



As is tradition, we auctioned off another wonderful cartoon by award-winning cartoonist Rod Emmerson to raise funds for the FMANZ Foundation. We asked Rod to resurrect the FM superhero of past years, to portray how facilities managers have heroically held up organisations during the pandemic, and put in place measures to keep occupants of buildings safe, and keep essential facilities up and running. Congratulations to the team at **Aquaheat** who won the auction for the third year running and in doing so donated over \$4,000 to the Foundation. A collectible memento of the year that's been to hang on their office wall!

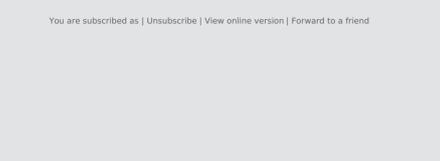


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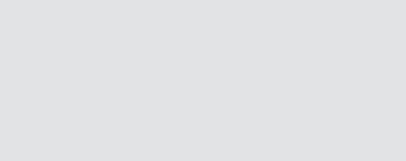


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