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MANAGEMENT	TEAMWORK & COMMUNICATION
Definition	Can work effectively with people over whom they do not necessarily have line authority.
Skillset may include knowledge & experience of	<ul style="list-style-type: none"> - People skills - Teamwork - Collaboration - Managing expectations - Negotiation - Conflict avoidance - Dispute resolution - Customer relationship management - Stakeholder engagement - Communication skills - Written communication - Communication technology - Diversity and inclusion - Time management