

A.

TECHNICAL	OPERATIONS & MAINTENANCE	
Definition	Demonstrates an understanding of the technical aspects of how a facility works	
Skillsset may include knowledge & experience of	<p>Maintenance Management</p> <ul style="list-style-type: none"> - Reactive maintenance - Planned maintenance - Maintenance systems - Maintenance scheduling - Maintenance staffing and training - Work order systems - Condition assessments - Condition monitoring and analysis <p>Auxiliary Services</p> <ul style="list-style-type: none"> - Ground maintenance - Civil Defence - First aid - Signage - Relocations - AV technology - IT and data - Reception and concierge services - Mail services - Catering and vending - Document management - Stationery and reprographics - Laundry - Meeting room/occupancy management - Art/archival <p>Building fabric and fit-out</p> <ul style="list-style-type: none"> - Roofing - Windows - Partitions - Ceilings - Flooring - Doors and auto doors - Carpentry - Maintenance - Furniture - Indoor planting 	<p>Building Services</p> <ul style="list-style-type: none"> - Electrical – controls - Electrical – safety - Electrical – lighting - Electrical – UPS - Electrical – generators - Electrical – testing - HVAC – controls and instrumentation - HVAC – psychometrics - HVAC – fluid mechanics and hydraulics - HVAC – air quality - HVAC – system design - Plumbing – water - Plumbing – kitchens - Plumbing – bathrooms - Plumbing – appliances - Plumbing – drainage - Fire – hose reels, extinguishers and fire risers - Fire – passive systems - Fire – sprinklers - Fire – alarms (protection systems) - Security – physical (and locksmithing) - Security – CCTV - Security – access control - Lifts and escalators <p>Cleaning & Waste Management</p> <ul style="list-style-type: none"> - Cleaning – reactive - Consumables - Hygiene services - Waste management - Hazardous waste - Pest control